

How to Configure Threema Work Using Ivanti Neurons

VERSION: 01/2025



Create the MDM Licenses in Threema Work's Management Cockpit

Go to <u>https://work.threema.ch/login</u> and log in to the management cockpit. Once logged in, select your subscription and go to "User Management."

Description: Threema.Work			La ciso
Subscriptions	Quotations/invoices	Apps 🏼 🏠 Settings	
Management cockpit	P PLANET express	Corporate Communication	Notification Need help?
Cverview			
式 Statistics	16 of 30 users active	_	🕂 Add 🛃 Export 🐯 Settings 🚺 Refresh
옷 User management			Last refresh: 08:05:56 AM, 09/24/2024
App configuration			

2) Click "Add" to start adding MDM licenses to your subscription.

Select "License for MDM system" and enter a username and password. The credentials will be used to transfer these licenses to Ivanti Neurons.

Subscriptions	Quotations/invoices 🕻 Apps 🌞 Settings		
Management cockpit	P PLANET Corporate	٦	Notification Need help?
Statistics User management	16 of 30 users a Q User License for MDM system Contact	T	Export Statings C Refresh Last refresh: 08:05:56 AM, 09/24/2024
App configuration API Broadcast	Licenses for M		1 of 8 users active
Gateway	Sort by = Name Password C	Issues	~
Access privileges Help / Support	Q Search Save password as⊙ ● Plain text Type Name	- s active	Tags
	Number of users 6	:(24	Sales
	Zett A Cancel Save Save Cancel Save Xi Pin Chain Cappingutilectria H13F3AFA 4052205 V 067.5	2024	Customer Success

You can save the password in plain text or as a hash. If you choose to save it as a hash, you will need to save the link that appears once you click "Save" as hashed passwords cannot be viewed anymore. If you save the password in plain text, the username and password can be viewed and copied after saving by clicking the three dots at the end of the line of a license.

Finally, select the number of licenses you would like to use to set up managed devices in Ivanti Neurons, and click "Save."

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Management cockpit	P PLANETexpress	Corporate Communication		Notifi	cation ? Need help?
 Overview Statistics User management App configuration 	16 of 30 users active Licenses for MDM systems:	_		⊕ Add ↓ Export £ £ Last re	Settings C3 Refresh fresh: 09:05:56 AM, 09/24/2024
P Broadcast	왕 MDM Licenses			0 of 5 use	ers active
 Gateway Services 	X multi_user_lc			1 of 8 use	Copy activation link
Orders & invoicesAccess privileges	Sort by	4	Filter by Show all	✓ Issues	Copy password
Help / Support	Q Search				Delete

Create an App Configuration Policy for Threema Work in Ivanti Neurons

Log in to Ivanti Neurons and proceed to "Apps > App Catalog."



2 In the App Catalog, click "Add" in the top right corner.

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e	Dashboard Apps / App Catalog												
:	Users	>	App Catalog	App Catalog 😳 Refresh Available Catalogs 🕐						Action	15 \	+ Add	
Ē	Devices	>	Filters X	Fina	apps		Advanced	Search 4 app	S			*	88
	Apps		os 🗸	0	APP NAME	*	PLATFORM	AVG. RATING	USER DISTRIBUTION	GROUP DISTRIBUTION	SOURCE	COST	SIZE
-	Contant			0	Apps@Work 10.0.0.409		Windows	****	0	1	In-House	FREE	13.12

3 Select the app store for your devices' OS and search for the Threema Work app. Select it and continue by clicking "Next" in the lower right corner.



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Click "Next" again to move to the distribution configuration.

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e	Dashboard	> Apps / App Catalog		
-	Users	> Add App Cancel	Threema Work. For Companies	
-0	Devices	> Choose		
	Apps	2 Describe	App Information	
i)	Content	3 Delegate	Size: 77.37 MB Source: Public	Category: Social Networking × Utilitaires ×
i):	Configurations	5 Configure	Minimum OS Version Required: 15.0	Compatibility: Compatible with iPhone, iPod touch, and iPad.
*	Policies Admin	>	Launch URL: ⑦	
			What's New • Threema 2.0 for desktop: You can now link two computers with your mol devices from being sent • Various other improvements and bug fixes	bbile phone - Fixed a bug that prevented some videos recorded with iPhone 16
			Description Optional Comments to End User	
			Threema Work is the highly secure and easy-to-use messaging solution fo communication via instant messaging and guarantees confidential informa	or companies and organizations. The business chat app is perfect for corporate ation exchange in teams. Threema Work is fully compliant with the EU General Date
«	Collapse		(Eack	Next →

Select the desired distribution options, and click "Next" to continue with the app configuration.



Scroll down to "Apple Managed App Configuration" (if you selected the App Store for iOS) or "Managed Configurations for Android" (if you selected the Play Store for Android)

Threema Work. For Companies		Threema Work. For Companies For Android enterprise (Android for Work)
¹⁰⁰ Celular Sticing allows individual managed apps to be assigned to a network slice which may provide specific network capabilities and characteristic optimize the app experience.	s to	App Configurations About App Configurations
DNS Proxy Use the DRS Proxy configuration to specify the app providing the DRI proxy retwork extension for this app.	04 💽	Em Managed Configurations for Android 0.
Apple Managed App Configuration Centrally define app configuration options specific to this app and end users.	•• 🖸	Install or device The configuration region devices whether to regular this app to be installed on devices by the end user. The installation will be stient on IOS devices that approximation that are the stated but and prioritized.
Per App VPN Exable Per-App VPN for this app so that the app will connect to enterprise services via native IOS/macO6 capabilities or using the Tunnel app.	04	Install Application configuration settings. Allows specifying install settings for an application.

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Give your app configuration policy a name and add the configuration keys with their respective values. As an example, the configuration settings could look like this:

Configuration keys	Value type	Configuration value
th_license_username	String	MDMLicenseCompany
th_license_password	String	Password123!
th_firstname	String	\${userFirstName}
th_lastname	String	\${userLastName}
th_csi	String	\${userEmailAddress}
th_safe_enable	Boolean	True

For iOS:

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e	Dashboard	>	Apps / App Catalog								
1	Users	>	Add App Ca	Threema Wo	rk. For Companies						
-0	Devices	>	Choose								
_			Describe	Threema Work App Configu	ration Policy						
	Apps		Delegate	+ Add Description							
	Content	>	I	Configuration Source							
	0		Distribute	Source Type							
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-	Policies		0	Apple Managed App S	Settings						
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×	Admin	>		th_license_username	MDMLicenseCompany	STRING	~ 				
				th_license_password	Password123!	STRING	~) (
				(th_firstname	\${userFirstName}	STRING	~) Θ				
				th_lastname	\${userLastName}	STRING	✓ Θ				
				(th_csi	\${userEmailAddress}	STRING					~
				th_safe_enable	true	BOOLEAN	~) (
				+ Add Use .plist	and by same (symple 0.00.44) and date	untile about the termitite encode	(
				Array type values should be sepa	rated by comma (example: 2,33,44) and date	value snould be in milliseconds	(example: 1437496170000).			_	_
~	Collapse			(+ Back						(Next →

For Android:

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D	Dashboard	>	Apps / App Catalog			
. U	Jsers	>	Add App Cancel	Threema Work. For Companies		
D	Devices	>	Choose	Expand all Collapse all		
A	Apps		Describe	Configuration Name	Value	Push to Device
) C	Content	×	Delegate Distribute	Corporate License Username Set the license username for this device	MDMLicenseCompany	ON
c	Configurations		5 Configure	Corporate License Password Set the license password for this device	Password123!	ON
P P	Policies			Nickname Display name		OFF
	kamin	>		First name First name of the user (visible in Work cockpit and API)	\${userFirstName}	ON
				Last name Last name of the user (visible in Work cockpit and APf)	\${userLastName} €	ON
				Custom Specific Identifier Any value (e.g. Internal username) name (visible in Work cockpit and API)	\${userEmailAddress}	ON
				Category User category (e.g. group, department) (visible in Work cockpit and API)		OFF

8 Once you have defined the settings, click "Next" and "Done" to save the policy.

As soon as you apply the policy to your devices, the configuration will be completed.