

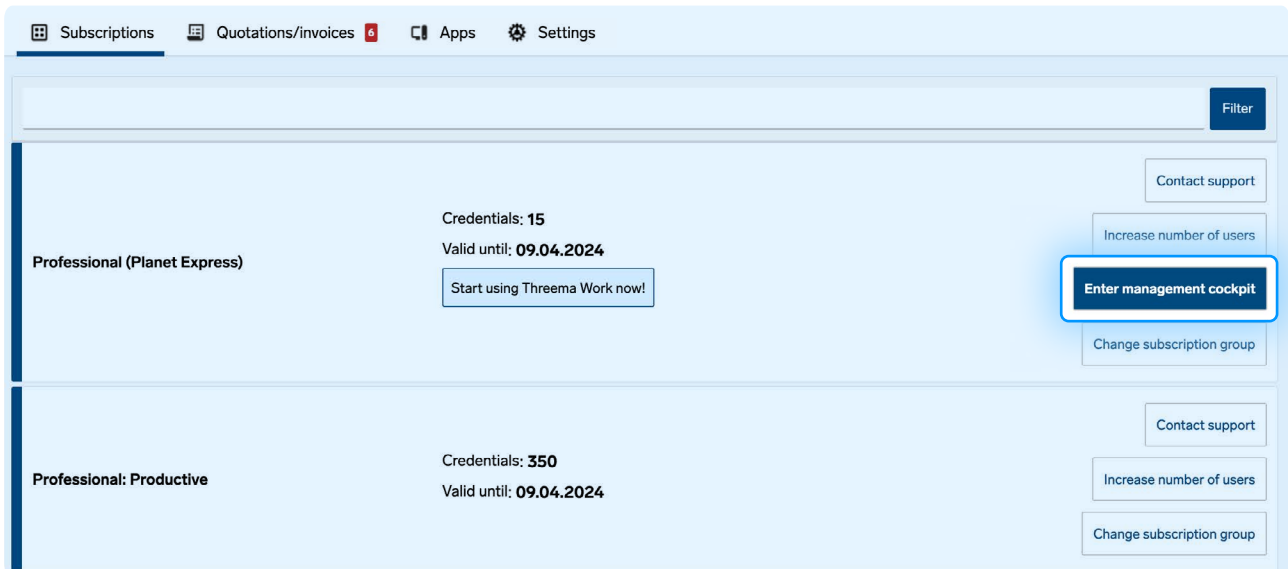
First steps: **Start using the app**

VERSION: 03/2023

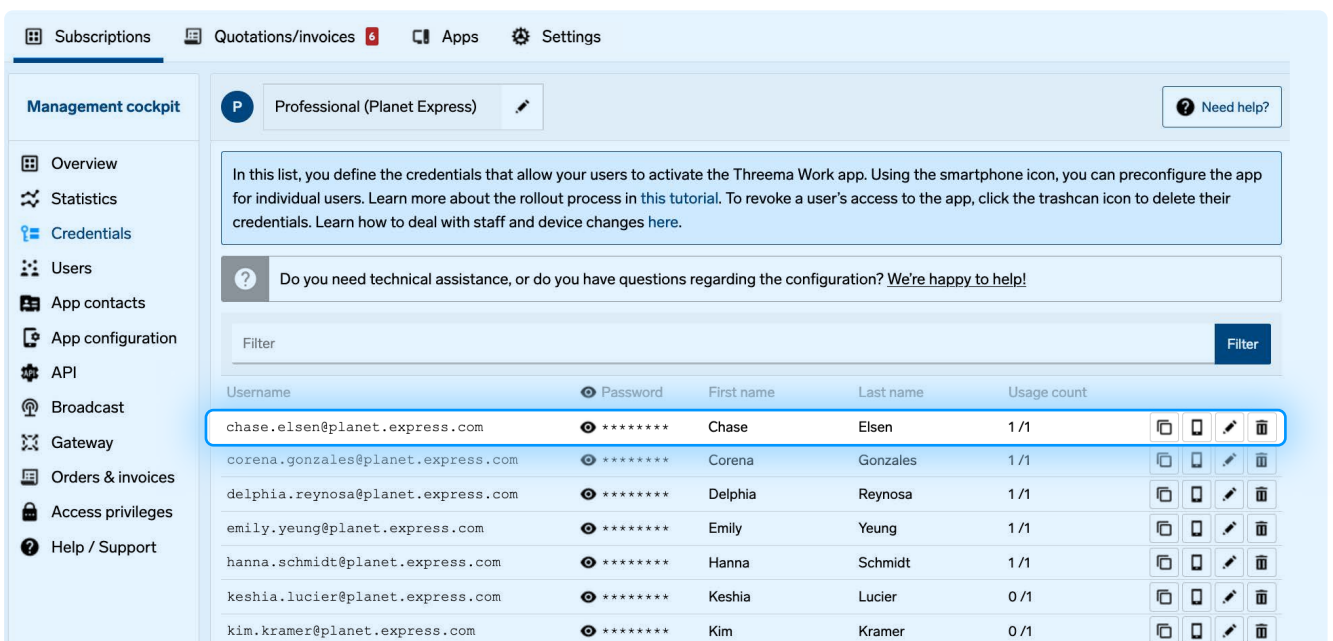


1. Get credentials

- Log in with an **Internet browser** at work.threema.ch/en/login
- A list of your subscriptions is displayed; select the one you would like to edit

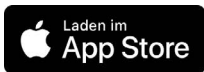


- Navigate to **“Credentials”** to find or define the credentials for your users
- In the trial version, the credentials have already been generated for you, but you can adjust them to your liking



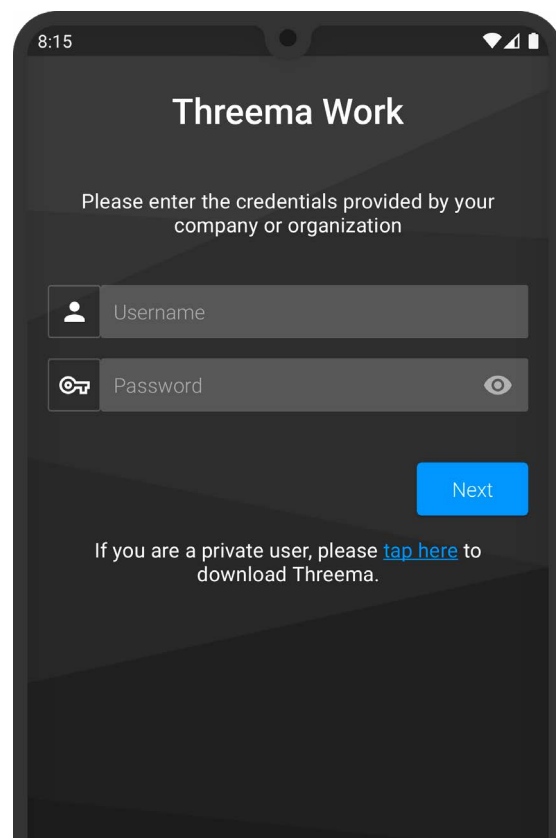
2. Download app

- On your **mobile phone**, download the free app “Threema Work” from the appropriate app store



3. Enter credentials

- Launch the app, and enter the credentials you have **defined in the first step** above
- Common error: Instead of the user credentials, the admin login for Threema Work is entered



threema.ch/work/support