

Threema Work Configuration Guide for Threema MDM

VERSION: 05/2022



Threema MDM Configuration Guide

With Threema MDM, you can preconfigure the Threema Work app for your users and set it up as desired so that the app is ready for use when first launched. Threema MDM is typically used for unmanaged devices (BYOD). To activate the Threema Work app for BYOD use, individual credentials (single-user licenses) come into play.

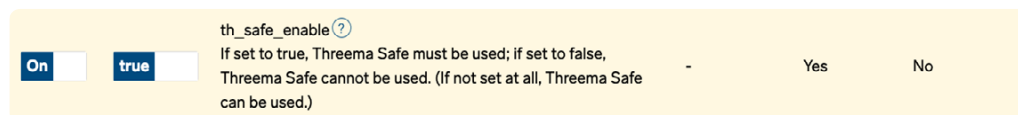
This document gives you an overview of the trial version's default settings as well as general information about recommended contact list settings and further settings.

1 Default Settings (Already Activated in Trial)

Threema Safe Backup Option [th_safe_enable]

Threema doesn't store your data on a central server. Instead, your data is only stored on your local device for maximum protection against unauthorized access.

If you ever happen to lose access to your device, Threema Safe regularly creates an anonymous and encrypted backup of your data on the Threema server or on a server of your choice to prevent that your Threema ID, contacts, and groups (as well as other data and settings) are lost. The parameter [th_safe_enable] is already set to "On" and "true" by default (see screenshot). This means that your users must use Threema Safe.

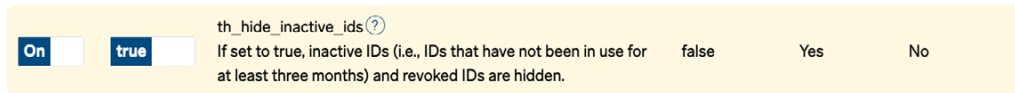


Important: Threema Safe backups don't include chat histories, media files, and profile pictures of contacts and groups. To save chats, please create a data backup or use the export feature: https://threema.ch/en/faq/data_backup

Hide Inactive and Revoked Threema IDs [th_hide_inactive_ids]

If a Threema ID doesn't connect to the server for more than three months, the ID is considered inactive and will be grayed out. A Threema ID that has been permanently deleted is struck through and considered invalid.

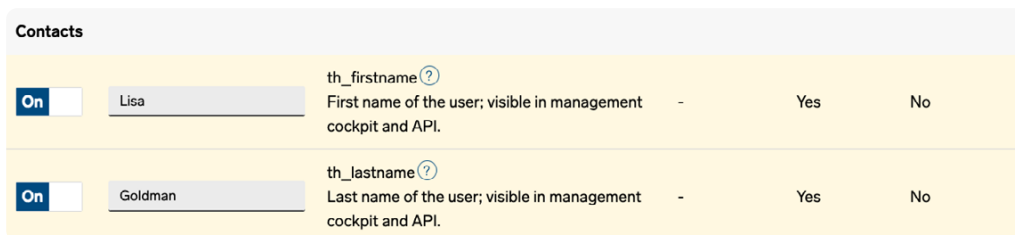
By setting the parameter [th_hide_inactive_ids] to "On" and "true" (see screenshot), inactive and revoked Threema IDs are no longer displayed in the local contact list. This keeps your employees' contact lists tidy and clear.



2 Contact List Settings (Individual Values)

Configuring First- and Last Name [th_firstname] / [th_lastname]

With Threema MDM, you have the possibility to preconfigure the first and last names of your users to ensure a clear and consistent contact list. Navigate to "Threema MDM > Individual Values," select a user based on the user name, and confirm with "Apply." After that you can set the first name with the parameter [th_firstname] and the last name with the parameter [th_lastname] (see screenshot).



Restrict Communication to Internal Contacts (Closed User Group)

Do you want to make sure that in your organization communication is only possible internally? With the following settings, users of a subscription can only communicate with other users of the same subscription or with contacts that were added manually in the management cockpit. Communication with external contacts is inhibited.

Parameter name	Activated	Value
th_block_unkown	On	true
th_contact_sync	On	false
th_disable_add_contact	On	true
th_readonly_profile	On	true

Please note: You can still allow external users to participate in internal communication by manually adding them to the “App Contact List” in the management cockpit.

3 Further Settings

Disable Changes to Profile Settings [th_readonly_profile]

If the parameter [th_readonly_profile] is set to “On” and “true” (see screenshot), users cannot change the following profile settings:

- Nickname
- Profile picture
- Email address / phone number linked to the Threema ID
- Export ID
- Delete ID
- ID revocation password

th_readonly_profile [?](#)

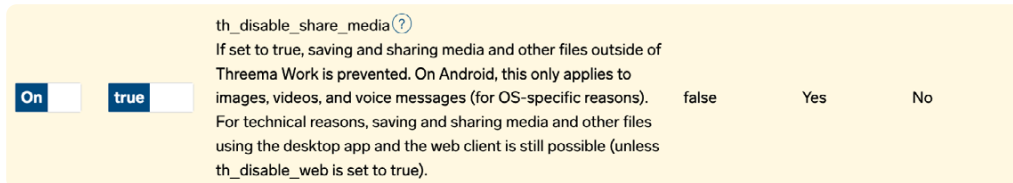
If set to true, the user cannot change the following profile settings: nickname, profile picture, email address / phone number linked to the ID, export ID, delete ID, ID revocation password. The use of Threema Safe and the export of the Threema ID can be prevented using the parameters th_safe_enable and th_disable_id_export, respectively.

On true false Yes No

Disable Sharing Media Files [th_disable_share_media]

With the parameter [th_disable_share_media], you can disable sharing media and other files outside of Threema Work. Set the parameter to “On” and “true” (see screenshot).

Important: On Android, this only applies to images, videos, and voice messages.



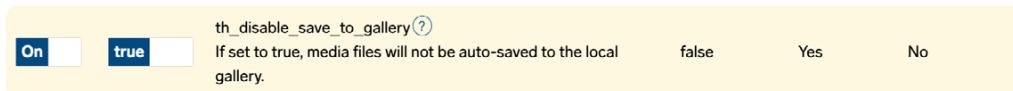
The screenshot shows the configuration for the parameter `th_disable_share_media`. It includes a help icon, a description of the parameter's function, and three radio button options: "On", "true", and "false". The "On" and "true" options are selected.

th_disable_share_media [?]
If set to true, saving and sharing media and other files outside of Threema Work is prevented. On Android, this only applies to images, videos, and voice messages (for OS-specific reasons).
For technical reasons, saving and sharing media and other files using the desktop app and the web client is still possible (unless th_disable_web is set to true).

On true false Yes No

Disable Auto-Save of Media Files [th_disable_save_to_gallery]

By setting the parameter [th_disable_save_to_gallery] to “On” and “true” (see screenshot), media files will not be auto-saved to the local gallery.



The screenshot shows the configuration for the parameter `th_disable_save_to_gallery`. It includes a help icon, a description of the parameter's function, and three radio button options: "On", "true", and "false". The "On" and "true" options are selected.

th_disable_save_to_gallery [?]
If set to true, media files will not be auto-saved to the local gallery.

On true false Yes No

You can find a complete overview of all available Threema MDM parameters on

https://threema.ch/en/work/mdm_configuration